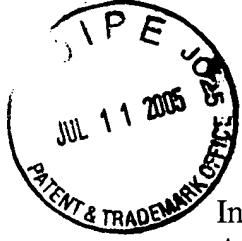


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re Application of:

BRYANT, Nancy et al.

Application No.

09/553,449

Filed:

April 19, 2000

For:

**GLOBAL METHOD AND SYSTEM FOR
PROVIDING ENHANCED
TRANSACTIONAL FUNCTIONALITY
THROUGH A CUSTOMER TERMINAL**

Examiner:

Subramanian, N.

Group Art Unit:

3624

U.S. Patent and Trademark Office
Customer Window, **Mail Stop RCE**
Randolph Building
Alexandria, VA 22314

PRELIMINARY AMENDMENT AND REMARKS

Sir:

This Preliminary Amendment is filed in response to the Final Office Action mailed March 9, 2005 setting a three-month period for response which expired on June 9, 2005, absent an extension of time. A Request for Continued Examination is filed herewith, together with a request for a one month extension of time to July 11, 2005 (July 9th falling on a Saturday). Accordingly, this application is pending today, and the Request for Continued Examination and this Amendment are timely filed.

Applicant hereby respectfully requests reconsideration of the application in light of the following amendment and remarks. Please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.